

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

S/N	Course Name
1.	Agile Approach In Project Management
2.	Agile Innovation Powered By ESSEC
3.	Apply Emotional Competence To Manage Self And Team At The Workplace
4.	Be A Service Design Thinker Powered By ESSEC
5.	Build Resilience And Develop Skills To Lead Change
6.	Business Model Canvas - 9 Steps To A Successful Business
7.	Develop A Positive Mindset To Workplace Changes
8.	Develop Personal Effectiveness At Managerial Level
9.	Develop Personal Effectiveness At Supervisory Level
10.	Developing And Managing Effective HR Policies And Procedures
11.	Digital Citizen
12.	Digital Citizen Tablet
13.	Digital Citizen Tablet Fundamentals
14.	E-Commerce Campaign Management (ICDL Digital Marketing)
15.	Effective Presentation Skills (15 Hours)
16.	Foster Initiative And Enterprise In Teams
17.	ICDL Computing
18.	ICDL Data Analytics
19.	Perform Spreadsheet Functions (Excel) 2019 (24 Hours)
20.	Perform Word Processing Functions (Word) 2019 (24 Hours)
21.	WSQ Cultivate Workplace Relationships And Diversity Powered By John Maxwell
22.	WSQ Develop Self To Maintain Professional Competence At Managerial Level Powered By John Maxwell.
23.	WSQ Develop Team Leaders Through Capability Development And Coaching Powered By John Maxwell
24.	WSQ Direct End-To-End Change Management Powered By Kotter
25.	WSQ Facilitate Innovation And Lead Team Leaders To Implement Change Powered By John Maxwell
26.	WSQ Lead Team Leaders To Develop Business Strategies And Governance Management Powered By John Maxwell.

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

27.	WSQ Monitor And Reward Performance Across Teams To Manage Achievement Of Results Powered By John Maxwell
28.	WSQ Support Implementation Of Change Management Programmes And Initiatives Powered By Kotter
29.	Delivering TransFormational Change
30.	Developing An Employee Engagement Strategy
31.	Employment Of Foreign Manpower Act
32.	Grievances Handling & Discipline
33.	HR For Non-HR Professionals
34.	Leveraging HR Analytics And Data
35.	Mentoring Programme For Talent Development And Succession Setup And Management
36.	Organisation Development
37.	Preventing Employment Dispute THROUGH The Evaluation And Enhancement Of In-Employment And End-Employment Processes
38.	Singapore'S Industrial Relations System: Past, Present, Future
39.	Structured And Behavioural-Based Interview Skills
40.	NICF - Linux System Administration (SF)
41.	WSQ Articulate And Discuss Ideas Powered By Wiley
42.	WSQ Conduct Presentation To Senior Management Powered By Wiley
43.	WSQ Display Critical Thinking And Analytical Skills Powered By Wiley
44.	WSQ Participate In Negotiations Powered By Wiley
45.	WSQ Present Information Powered By Wiley
46.	5 Strategies To Win With People
47.	Accelerating Teamwork
48.	Adapt To Change
49.	Apply Emotional Competence To Manage Self At The Workplace
50.	Basic Conversational English
51.	Communicate And Relate Effectively At The Workplace (ES-IP-101G-1)
52.	Demonstrate Secure Use Of It

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

53.	Facilitate Effective Communication And Engagement At The Workplace (ES-IP-301G-1)
54.	First-Aid (Perform Workplace First Aid)
55.	Foster Team Adaptability
56.	Lead Team To Implement Change
57.	Lead Workplace Communication And Engagement(ES-IP-401G-1)
58.	Living The Laws Of Leadership
59.	Maintain Personal Presentation And Employability At Operations Level
60.	Manage Online Information (16 HRs) (ICDL Certification Module: Information Literacy)
61.	Microsoft Excel 2016: Advanced
62.	Microsoft Excel 2016: Beginner
63.	Microsoft Excel 2016: Intermediate
64.	Perform Advanced Presentation Functions (Powerpoint) 2016 (16 Hours)
65.	Perform Advanced Spreadsheet Functions (Excel) 2016 (16 Hours)
66.	Perform Advanced Word Processing Functions (Word) 2016 (16 Hours)
67.	Perform Essential Online Functions (16 HRs) (ICDL Certification Module: Online Essentials)
68.	Perform Online Collaboration (24 HRs) (ICDL Certification Module: Online Collaboration)
69.	Perform Word Processing Functions Word WSQ ICDL 2016
70.	Solve Problems and Make Decisions at Managerial Level (ES-ACE-402G-1)
71.	Solve Problems and Make Decisions at Operations Level (ES-ACE-102G-1)
72.	Solve Problems and Make Decisions at Supervisory Level (ES-ACE-302G-1)
73.	Support the Establishment of a Framework for Initiative and Enterprise (ES-ACE-401G-1)
74.	The 360 Leader
75.	Use Essential Features Of A Computer (16 HRs) (ICDL Certification Module: Computer Essentials)
76.	Work In A Team
77.	Workplace Literacy (Comprehensive) - Advanced [a]
78.	Workplace Literacy (Comprehensive) - Beginner [a]
79.	Workplace Literacy (Comprehensive) - Intermediate [a]

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

80.	Workplace Literacy (Writing) - Advanced [a]
81.	WSQ Build Team Relationships Powered By John Maxwell
82.	WSQ Coach For Service Performance
83.	WSQ Contribute To Customer Service Over Various Platforms
84.	WSQ Demonstrate The Service Vision
85.	WSQ Demonstrate The Service Vision (MSF)
86.	WSQ Establish Relationships For Customer Confidence
87.	WSQ Foster Service Innovation
88.	WSQ Implement Operations For Service Excellence
89.	WSQ Lead With Service Vision (MSF)
90.	WSQ Manage Operations For Service Excellence
91.	WSQ Present Information
92.	WSQ Support Achievement Of Results Powered By John Maxwell
93.	WSQ Support Team Powered By John Maxwell
94.	Perform Presentation Functions (Powerpoint) 2019 (24 Hours)
95.	ICDL Online Essentials (Tablets)
96.	Buy-In Masterclass
97.	Change Essentials Masterclass
98.	HR Business Savvy Skills
99.	Data Appreciation To Extract Business Value
100.	Chemical Safety Awareness
101.	Monitor Noise And Vibration
102.	Work At Heights Course For Workers
103.	Metal Scaffold Erection Course
104.	Analyzing And Visualizing Data With Power BI
105.	Apply Employment Act In HR Practices And HR Processes
106.	Autodesk AutoCAD Essentials

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

107.	Autodesk Certified Professional Exam - AutoCAD
108.	Blockchain Technology
109.	Business Analytics Using Power BI
110.	Business Analytics With Qlik Sense
111.	Certified Agile Service Manager (CASM)
112.	Certified Information Privacy Manager (CIPM)
113.	Certified Information Privacy Professional/Asia (CIPP/A)
114.	Certified Information Privacy Technologist (CIPT)
115.	Certified Usability Analyst (CUA)
116.	Creating AR/VR App For Impactful Presentations
117.	Cybersecurity Act Fundamentals
118.	Cybint Cyber Security Protection (CSPC) Program
119.	Data Analysis Fundamentals Using Microsoft Excel (IBF)
120.	Data Analysis Using Excel Pivottable
121.	Data Analytics With Python
122.	Design & Development With RPA
123.	Develop A Risk Management Implementation Plan
124.	Devops Leader (DOL)
125.	Devsecops Engineering (DSOE)
126.	Executive Reporting Using Dynamic And Interactive Excel Dashboards
127.	Follow Food And Beverage Safety And Hygiene Policies And Procedures
128.	Follow Food And Beverage Safety And Hygiene Policies And Procedures (Refresher)
129.	Fundamentals Of The Personal Data Protection Act
130.	Graphic Design & Illustration Using Adobe Illustrator
131.	HFIIIOUX - Institutionalization (I-19) Of User Experience (UX)
132.	HFIPETA - The PET Architect
133.	HFIPETD - How to Design for Persuasion, Emotion, and Trust (PET Design)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

134.	HFIUXSI - Omni-Channel UX Strategy and Innovation
135.	Introduction To Cybersecurity Act
136.	Introduction To Microsoft Excel VBA
137.	Microsoft Excel Power Query
138.	NICF - Administering A SQL Database Infrastructure (SF)
139.	NICF - Agile And Scrum Fundamentals (SF)
140.	NICF - Android Programming & Applications Development (SF)
141.	NICF - Apple MacOS Support Essentials (SF)
142.	NICF - Automating Administration With Windows Powershell (SF)
143.	NICF - Blockchain Solution Architecture Training (SF)
144.	NICF - Certified Associate In Project Management (Capm)[®] (SF)
145.	NICF - Certified In Risk And Information Systems Control[®] (CRISC[®]) (SF)
146.	NICF - Certified In The Governance Of Enterprise It (CGEIT) (SF)
147.	NICF - Certified Information Security Manager[®] (CISM[®]) (SF)
148.	NICF - Certified Information Systems Auditor (CISA) (SF)
149.	NICF - Certified Information Systems Security Professional (CISSP) (SF)
150.	NICF - Data Visualization With Qlik Sense (SF)
151.	NICF - Developing Asp.Net Core MVC Web Applications (SF)
152.	NICF - Developing Solutions For Microsoft Azure (SF)
153.	NICF - Developing SQL Databases (SF)
154.	NICF - Devops Foundation (SF)
155.	NICF - Fortinet Fortigate Network Security Professional (NSE 4) (SF)
156.	NICF - Fundamentals Of Blockchain For Business Professionals (SF)
157.	NICF - Implementing A Software-Defined Datacenter (SF)
158.	NICF - IT Fundamentals Part 1 (SF)
159.	NICF - IT Fundamentals Part 1 (SF)
160.	NICF - ITIL 4 Foundation (SF)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

161.	NICF - Java SE: Programming I (SF)
162.	NICF - Java SE: Programming II (SF)
163.	NICF - Linux Command Line And Shell Scripting (SF)
164.	NICF - Linux System Administration (SF)
165.	NICF - Managing Projects With Microsoft Project (SF)
166.	NICF - Microsoft 365 Identity And Services (SF)
167.	NICF - Microsoft Azure Administrator (SF)
168.	NICF - Microsoft Azure Architect Design (SF)
169.	NICF - Microsoft Azure Architect Technologies (SF)
170.	NICF - MTA: Database Fundamentals (SF)
171.	NICF - MTA: Networking Fundamentals (SF)
172.	NICF - MTA: Security Fundamentals (SF)
173.	NICF - MTA: Software Development Fundamentals (SF)
174.	NICF - MTA: Windows Server Administration Fundamentals (SF)
175.	NICF - MySQL Fundamentals (SF)
176.	NICF - Networking With Windows Server (SF)
177.	NICF - Oracle Database: Administration Workshop (SF)
178.	NICF - Oracle Database: SQL And PL/SQL Fundamentals (SF)
179.	NICF - PMI Agile Certified Practitioner (PMI-Acp)[®] (SF)
180.	NICF - PMI Risk Management Professional (PMI-RMP)[®] (SF)
181.	NICF - PRINCE2 2017 Foundation in Project Management (SF)
182.	NICF - PRINCE2 2017 Practitioner in Project Management (SF)
183.	NICF - Programming In C# (SF)
184.	NICF - Programming In HTML5 With JavaScript And CSS3 (SF)
185.	NICF - Project Management Fundamentals (SF)
186.	NICF - Project Management Professional (PMP)[®] (SF)
187.	NICF - Provisioning SQL Databases (SF)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

188.	NICF - Querying Data With Transact-SQL (SF)
189.	Office 365 End User Training
190.	Perform Advanced Presentation Functions (Powerpoint) 2016 (24 Hours)
191.	Perform Advanced Spreadsheet Functions (Excel) 2016 (24 Hours)
192.	Perform Advanced Word Processing Functions (Word) 2016 (24 Hours)
193.	Perform Image Editing Functions (Adobe Photoshop – 24 HRs) (ICDL Certification Module: Image Editing)
194.	Perform Image Editing Functions (GIMP – 24 HRs) (ICDL Certification Module: Image Editing)
195.	Perform Presentation Functions (Powerpoint) 2016 (16 Hours)
196.	Perform Spreadsheet Functions (Excel) 2016 (16 Hours)
197.	Perform Word Processing Functions (Word) 2016 (16 Hours)
198.	Practical Usability Testing
199.	Security Operation Compliance (Perform Supervisory Duties Within Legal Framework)
200.	The Science And Art Of Effective Web And Application Design
201.	User Experience (UX) Foundations
202.	User-Centered Analysis And Conceptual Design
203.	Visual Communication Using Adobe Photoshop
204.	Workshop For CEO / Top Management (bizSAFE Level 1)
205.	WSQ Assist Clients To Meet Basic Hygiene Needs
206.	WSQ Assist Clients With Clinical Care Needs
207.	WSQ Develop Self Powered By John Maxwell
208.	WSQ Encourage People Powered By John Maxwell
209.	WSQ Engage Clients THROugh Activities According To Clients' Needs
210.	WSQ Engage In Service Innovation Initiatives Powered By ESSEC
211.	WSQ Manage A Diverse Service Environment Powered By John Maxwell
212.	WSQ Provide Enhanced Personal Care For Clients
213.	WSQ Provide Go-The-Extra Mile Service
214.	WSQ Work In A Diverse Service Environment Powered By John Maxwell

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

215.	Access Control Management (Operate Basic Security Equipment)
216.	Advanced Certificate In Workplace Safety & Health (Construction Elective)
217.	Advanced Certificate In Workplace Safety & Health (Marine Elective)
218.	Advanced Certificate In Workplace Safety And Health (Process Plant Elective)
219.	Apply 5S Techniques
220.	Apply Continuous Process Improvement Techniques(SC & SAP)
221.	Apply Quality Systems (QAC)
222.	Apply Workplace Safety And Health In Construction Sites
223.	Apply Workplace Safety And Health In Metal Work
224.	Apply Workplace Safety And Health In Process Plant
225.	Apply Workplace Safety And Health Policy
226.	Assess Confined Space For Safe Entry And Work
227.	Basic Cardiac Life Support Course + Automated External Defibrillation
228.	Basic Industrial Safety & Health Course For Supervisors
229.	Bridging Course - Physics
230.	Capability Development (Achieve Work Effectiveness In Security Environment)
231.	Capability Development (Induct Security Personnel)
232.	Compose Technical Report
233.	Conflict Resolution Management (Manage And Resolve Conflict In Security Environment)
234.	Construction Safety Course For Project Manager
235.	Construction SOC - Tunnelling (English)
236.	Contingency Management (Assess And Manage Security Risk Control Measures)
237.	Contract Management (Prepare And Submit Tender For Security Services)
238.	Crowd And Traffic Control Management (Conduct Crowd And Traffic Control)
239.	Customer Management (Supervise Service Operations - CLSSO)
240.	Design And Implement Behavioural Safety Programme
241.	Deterrence (Manage Disorderly Conduct & Threatening Behavior)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

242.	Deterrence (Perform Security Duties At Protected Areas And Protected Places)
243.	Develop A Risk Management Implementation Plan
244.	Develop A Workplace Safety And Health Management System Implementation Plan
245.	Develop A WSH Culture
246.	Develop A WSH Management System
247.	Effectiveness Management (Demonstrate And Apply Understanding Of Cleaning Methods And Process - CLDAU)
248.	Establish And Manage WSH Incident Investigation And Analysis Process
249.	Establish Measurement And Monitoring Of WSH Performance
250.	Establish WSH Policy And Advise On WSH Legal Compliance Issues
251.	Evaluate Ergonomics-Related Hazards
252.	Financial Management (Manage Security Business)
253.	Fire Protection System In Buildings
254.	Fire Safety Audit
255.	Fire Safety Awareness Course
256.	Fire Safety Committee
257.	Fire Wardens In Building
258.	Follow Good Manufacturing Practices (SC/SAP)
259.	Food Shop Hygiene Maintenance (Clean food shops - CLCFS)
260.	Furniture and Furnishing Maintenance (Clean furniture and furnishings - CLCFF)
261.	Furniture and Furnishing Maintenance (Perform advanced cleaning of carpets and upholstery - CLACC)
262.	Guard And Patrol (Provide Guard And Patrol Services)
263.	Guard And Patrol (Supervise Security Officers)
264.	Horizontal Surface Maintenance (Perform basic cleaning of carpets - CLPBCC)
265.	Identify WSH Hazards And Assess WSH Risks
266.	Incident Response (Assist In The Evacuation Of Premises)
267.	Incident Response (Contribute To The Management Of Security Incidents)
268.	Incident Response (Manage Security Emergencies)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

269.	Information Collection (Perform Investigation Activities In Compliance With Legal Requirements)
270.	Interpret Basic Workplace Health Practices
271.	Maintenance Safety Course Lock-Out Procedures
272.	Manage Internal WSH Audit System
273.	Manage WSH In Construction Industry
274.	Manage WSH In Manufacturing Industry
275.	Manage WSH Risks
276.	Managing Work-At-Heights Course
277.	Manpower Planning (Conduct Operation Briefing And Debriefing)
278.	Manpower Planning (Develop A Manpower Deployment Plan)
279.	Manpower Planning (Monitor And Review Security Operations)
280.	Mathematics Bridging Course
281.	Operate Basic Measuring Devices (QAC)
282.	Perform Work In Confined Space Operation
283.	Performance Management (Lead And Manage A Team Of Security Officers)
284.	Quality Assurance And Audit (Manage Security Operations)
285.	Recommend WSH Control Measures
286.	Security Operation Compliance (Manage Security Agency Within Legal Framework)
287.	Security Operation Compliance (Perform Security Operations Within Legal Framework)
288.	Security Risk Analysis (Assess And Address Security Risk)
289.	Security Risk Analysis (Conduct Security Survey)
290.	Security Screening Management (Conduct Security Screening And Search Of Vehicle)
291.	Security Screening Management (Conduct Security Screening Of Person And Bag)
292.	Shipyard Supervisors Safety Course
293.	Solve Problems and Make Decisions at Operations Level (ES-ACE-102G-1)
294.	Stakeholder Management (Handle Enquiries And Requests)
295.	Stakeholder Management (Schedule and supervise cleaning services - CLSSCS)

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

296.	Supervise Construction Work For WSH
297.	Supervise Tunnelling Work For WSH
298.	Supervise Work In Confined Space Operation
299.	Supervise Workplace Safety And Health In Process Plant
300.	Supervise Workplace Safety and Health Practices (SC/SAP)
301.	Supervision Of Metal Scaffold Erection Course
302.	Threat Observation (Recognise Terrorist Threats)
303.	Understanding Six Sigma
304.	Use Basic Hand Tools And Equipment
305.	Use Hand Tools (QAC)
306.	Vertical Surface Maintenance (Clean vertical surfaces glass and ceiling - CLCVS)
307.	Washroom Maintenance (Perform advanced cleaning of washrooms - CLACW)
308.	Washroom Maintenance (Perform basic cleaning of washrooms - CLPBCW)
309.	Workplace Safety and Health System Management (Maintain workplace safety and health policies procedures - CLMWSH)
310.	Workshop To Enhance Safety Of Crane Operation
311.	WSQ Apply Failure Mode Effect and Analysis (FMEA) Techniques
312.	WSQ Apply Root Cause Analysis (RCA)
313.	WSQ Certificate In WSH
314.	WSQ Operate Forklift (3 Days)
315.	WSQ Operate Forklift (5 Days)
316.	WSQ Perform Cleaning Of Public Residential Estates (Manual)
317.	WSQ Respond To Service Challenges
318.	WSQ Specialist Diploma In WSH (Construction Industry)
319.	WSQ Specialist Diploma In WSH (Manufacturing Industry)
320.	WSQ Supervise Safe Lifting Operations
321.	WSQ Work In A Safe Working Environment That Meets The Workplace Safety And Health (Healthcare) Guidelines

UTAP Eligible Courses (1 April 2020 – 31 March 2021)

322.	
323.	

Course Lists updated on 1 April 2020. NTUC LearningHub reserves the right to make changes at any time without notice in its absolute discretion.